

Select Committee Agenda



Stronger Communities Select Committee Thursday, 22nd April, 2021

You are invited to attend the next meeting of **Stronger Communities Select Committee**, which will be held at:

Virtual Meeting on Zoom
on **Thursday, 22nd April, 2021**
at **7.00 pm** .

Georgina Blakemore
Chief Executive

**Democratic Services
Officer**

R Perrin
Email: democraticservices@eppingforestdc.gov.uk

Members:

Councillors D Sunger (Chairman), J McIvor (Vice-Chairman), A Beales, I Hadley, J Lea, A Mitchell, D Plummer, S Rackham, J Share-Bernia, J H Whitehouse and D Wixley

SUBSTITUTE NOMINATION DEADLINE: 6.00PM

WEBCASTING NOTICE

Please note: this meeting may be filmed for live or subsequent broadcast via the Council's internet site - at the start of the meeting the Chairman will confirm if all or part of the meeting is being filmed.

You should be aware that the Council is a Data Controller under the Data Protection Act. Data collected during this webcast will be retained in accordance with the Council's published policy.

Therefore by participating in this virtual meeting, you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes. If members of the public do not wish to have their image captured they should ensure that their video setting throughout the virtual meeting is turned off and set to audio only.

In the event that technical difficulties interrupt the virtual meeting that cannot be overcome, the Chairman may need to adjourn the meeting.

If you have any queries regarding this, please contact the Corporate Communications Manager on 01992 564039.

1. WEBCASTING INTRODUCTION

This virtual meeting is to be webcast. Members are reminded of the need to unmute before speaking.

The Chairman will read the following announcement:

“I would like to remind everyone present that this meeting will be broadcast live to the internet (or filmed) and will be capable of repeated viewing (or another use by such third parties). Thereby by participating in this virtual meeting, you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes. If members of the public do not wish to have their image captured they should ensure that their video setting throughout the virtual meeting is turned off and set to audio only.

Please also be aware that if technical difficulties interrupt the meeting that cannot be overcome, I may need to adjourn the meeting.”

2. APOLOGIES FOR ABSENCE

3. SUBSTITUTE MEMBERS

To report the appointment of any substitute members for the meeting.

4. DECLARATIONS OF INTEREST

To declare interests in any item on the agenda.

5. TERMS OF REFERENCE & WORK PROGRAMME (Pages 5 - 10)

(Chairman/Lead Officer) The Overview and Scrutiny Committee have agreed the Terms of Reference and work programme for this Select Committee. Members are invited at each meeting to review both documents.

6. CUSTOMER SERVICE UPDATE (Pages 11 - 16)

To consider the update on ‘what our customers are telling us’ plus an update on our Customer Strategy.

7. UNIVERSAL CREDIT IMPACT UPDATE - ESTABLISHMENT OF THE EPPING COMMUNITY HUB (Pages 17 - 20)

To consider the progress on the establishment of a Community Hub at the Epping Civic Offices.

8. OVERVIEW OF SOCIAL RECOVERY INITIATIVES AND PROJECTS DELIVERED TO SUPPORT RESIDENTS AS A RESULT OF COVID 19 (Pages 21 - 28)

To consider the initiatives and projects that have been developed and delivered via the Council’s Community, Culture and Wellbeing service as a result of Covid-19, all of

which have contributed towards the continuing social recovery of the district.

9. DATES OF FUTURE MEETINGS

To note that the next meeting of the Select Committee will be held at 7.00pm on 15 June 2021.