



COMMUNITIES SCRUTINY COMMITTEE

Tuesday 25th June 2024

You are invited to attend the next meeting of **Communities Scrutiny Committee**, which will be held at:

Council Chamber - Civic Offices
on **Tuesday 25th June 2024 at 7.00 pm**

Georgina Blakemore
Chief Executive

Democratic Services Officer: Laura Kirman
lkirman@eppingforestdc.gov.uk

Members: Councillors J Lucas (Chairman), J Lea (Vice-Chairman),
R Brookes, M Dadd, M Markham, L Morgan, S Murray,
C Nweke, R Pugsley, R Sharif, S Yerrell and W Marshall

SUBSTITUTE NOMINATION DEADLINE: 6.00PM

This meeting will be broadcast live and recorded for repeated viewing.

1. WEBCASTING INTRODUCTION

The Chairman will read the following announcement:

“I would like to remind everyone that this meeting will be filmed live or recorded, and uploaded to the internet and will be capable of repeated viewing.

Therefore, by participating in this meeting, you are consenting to being filmed and to the possible use of those images and sound recordings.

If any public speakers on MS Teams do not wish to have their image captured, they should ensure that their video setting throughout the meeting is turned off and set to audio only.

Members and public speakers are reminded to turn on their microphones before speaking and turn them off when they have finished.”

2. APOLOGIES FOR ABSENCE

To be announced at the meeting.

To report non-attendance before the meeting, please use the [Members Portal webpage](#) to ensure your query is properly logged.

Alternatively, you can access the Members portal from the front page of the [Council's website](#), at the bottom under 'Contact Us'.

3. SUBSTITUTE MEMBERS

To report the appointment of any substitute members for the meeting.

4. DECLARATIONS OF INTEREST

To declare interests in any item on this agenda.

5. NOTES OF PREVIOUS MEETING (Pages 3 - 6)

To agree the notes of the meeting of the Select Committee held on 19 March 2024.

6. WORK PROGRAMME & TERMS OF REFERENCE (Pages 7 - 8)

To consider, comment and propose any amendments to the Terms of Reference of the Work Programme, for consideration and approval by The Overview and Scrutiny Committee.

7. HOUSING ENERGY EFFICIENCY RETRO-FIT (Pages 9 - 43)

To consider and comment on the approach to Housing Energy Efficiency Retro-fit.

8. HOUSING AND PROPERTY SERVICES YEAR END PERFORMANCE & TENANT SATISFACTION MEASURES OUTCOME (Pages 44 - 51)

To consider and comment on the report on Housing and Property Service Performance and on the report on Tenant Satisfaction Measures.

9. QUALIS PROPERTY SOLUTIONS PERFORMANCE AND PROGRESS (Pages 52 - 60)

To consider and comment on the presentation from Qualis Property Solutions.

10. DATES OF FUTURE MEETINGS

To note that the next meeting of the Communities Scrutiny Committee will be held at 7.00pm on 24 Septemebr 2024.