

## Stronger Communities Select Committee

### Work Programme 2020/21

**Chairman: Cllr D Sunger**

**Stronger Communities Corporate Programme Alignment focuses on corporate objectives and Customer Excellence and partnerships**

No.	Item	Deadline	Progress and Comments	Owner (Officer)	Programme of Meetings
1.	Presentation from the Loughton based group GROW Community Garden who help people who are socially isolated.	21 Jul 2020	COMPLETED	Cllr D. Wixley	<del>21 July 2020</del> <del>15 September 2020</del> 14 January 2021
2.	Impact of Covid-19 on EFDC's Housing Communities	21 Jul 2020	COMPLETED	D. Fenton	30 March 2021 22 April 2021
3.	"What are our customers telling us?"	21 Jul 2020	COMPLETED (a) Quarter 1 report	S. Lewis/ R. Pavey	
		15 Sept 2020	COMPLETED (b) Quarter 2 Report		
		14 Jan 2021	COMPLETED (c) Quarter 3 Report		
		22 Apr 2021	(d) Quarter 4 Report		
4	Health and Wellbeing Strategy – To consider outcomes for the district.	21 Jul 2020	COMPLETED	F. Ferrari/ G. Wallis	
5.	Universal Credit and its impact on our customers and services	15 Sept 2020	COMPLETED Initial findings and recommended actions from the officer working group	R. Pavey	

		22 April 2021	6 Monthly update report	R. Pavey	
6.	Customer Service Strategy	15 Sept 2020	COMPLETED Update on key objectives	R. Pavey	
		22 April 2021	6 Monthly Report		
7.	Digital Inclusion	14 Jan 2021	COMPLETED		
8.	Rough Sleepers	14 Jan 2021	COMPLETED		
9.	Loughton Broadway Report	14 Jan 2021	COMPLETED	R Smith/ D. Fenton	
10.	Health and Wellbeing	14 Jan 2021	COMPLETED Verbal update on the Whipps Cross Hospital Development Programme (meeting attended on behalf of EFDC)	Cllr D. Sunger	
11.	Presentation from the District Police Commander	30 Mar 2021	Annual Report	C. Wiggins	
12.	Community Safety Partnership annual report and review of the district Strategic Intelligence Assessment	30 Mar 2021	Annual Report	C. Wiggins	
13.	Social Recovery	22 April 2021		J. Gould	
14.	Six-month report on the work of the Council-funded Police Officers	15 Sept 2020	COMPLETED	C. Wiggins	
		30 March 2021			
15.	Data insight led review of customer service outlets	Report to deferred until the next municipal year.	Options and recommendations for short, medium and long-term options		

16.	Service reviews as a result of performance concerns	TBC		L. Wade	
17.	EFDC Museum Collections	TBC	To consider the high-level action Plan for the programme of work over 3 years, sent out in the Corporate performance Reporting Q3 and requested at O&S on 19.11.20.	J. Gould / L. Wade	
18.	Waltham Abbey Community & Cultural Hub (Feasibility on Epping Forest culture and community hub)	June 2021	Detailed proposal to be considered	J. Gould	