

Report to Stronger Council Select Committee

Date of meeting: 13th April 2021

Portfolio: Leader (Councillor C Whitbread)

Subject: Corporate Performance Reporting

Officer contact for further information:

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Recommendations/Decisions Required:

That the committee reviews the report and notes the progress of project delivery against Q4 milestones, specifically the projects currently highlighting exceptions as follows.

Report:

- a. Community Health & Wellbeing Programme: Waltham Abbey Community & Cultural Hub
- b. Customer Excellence Programme: Fix the Basics
- c. Customer Excellence Programme: Digital Customer Journey
- d. Customer Excellence Programme: Digital Members Journey
- e. Community and Data Insights Programme: Research & Feasibility Recommendations
- f. People Programme: High Performing and Flexible Workforce
- g. People Programme: Internal Policy and Process Improvement
- h. ICT Strategy Programme: Flexible and Remote Working
- i. ICT Strategy Programme: Mobile Phone Review
- j. ICT Strategy Programme: Infrastructure Review
- k. ICT Strategy Programme: Business Application Review
- l. Housing Programme: Council Housebuilding
- m. Housing Programme: Housing and Asset Management System
- n. District Sustainability Programme: Climate Action Plan
- o. District Sustainability Programme: Green Infrastructure Strategy
- p. Planning and Development Programme: Digital Planning Process Improvement & Digital Solution
- q. Planning and Development Programme: Local Plan
- r. Economic Development: Digital Enablement and Gateway
- s. Economic Development: Business Zone
- t. Town Centre Development: Town Centre Regeneration

2. That the committee notes KPI Q4 data was not available at the time of this report but will be provided verbally at the committee meeting.

Reason for decision: To enable Select committee to review progress for quarterly performance measurement delivery

Options considered and rejected: Not applicable.

Resource implications: Relevant resource implications as part of the delivery of the project and will be addressed accordingly by the service Director/and or project leads.

Legal and Governance Implications: There are no legal or governance implications arising from the recommendations of this report. However, any implications arising from actions to achieve specific objectives or benefits will be identified by the responsible Service Director and/or project leads.

Safer, Cleaner, Greener Implications: There are no implications arising from the recommendations of this report in respect of the Council's commitment to the Climate Local Agreement, the Safer, Cleaner and Greener initiative, or any crime and disorder issues with the district. Relevant implications arising from actions to achieve specific objectives or benefits will be identified by the responsible Service Director and/or project leads.

Consultation Undertaken:

Leadership Team
Service Directors

Background Papers: Strategy and Corporate plan

Impact Assessments: Impact of status has been assessed and relevant mitigation or response is in place for projects.

Risk Management: Any major risks from programme will be reported via the Corporate Risk Management group which is reported at Audit and Governance Committee.

Equality: Relevant equality implications arising from actions to achieve specific objects or benefits will be identified by the responsible service director and/or project leads.