

Supply of Waste & Recycling Services Policy



The purpose of this policy is to ensure that all properties that receive waste and recycling collection services are registered in accordance with the requirements of the Council Tax.

Properties registered to pay Council Tax within the Epping Forest District will receive the full range of waste and recycling services.

The standard frequency of waste and recycling services are:

Food and garden waste	Weekly collection
Refuse/Residual waste	Fortnightly collection
Recycling collection	Fortnightly collection
Glass Recycling collection	Fortnightly collection
Textiles, Small WEEE & household battery waste	Weekly collection

(Fortnightly collection means once every two weeks).

The standard operating times for collection services are from 06.30 or 6.30am until 18.00 or 6pm on the day of collection.

Residents and commercial waste customers must have their containers out for collection by 06.30 or 6.30am on day of collection but no earlier than 18.00 or 6pm on the evening before the day of collection. All waste & recycling containers must be placed on the front boundary of your property closest to the public highway (but not on the public highway) unless an exemption or exception has been granted by the authority.

A number of residents have increased their living accommodation by building extensions, converting outbuildings or constructing new buildings. Some residents subsequently ask the Council to provide additional waste bins and collections. The following explains when the Council will, and will not, provide additional bins and collections in these instances.

1. Occupiers of an extension to a property, for which a separate Council Tax is paid to the main/host property, will be entitled to receive waste and recycling facilities and collections on request. This is irrespective of whether or not they have the correct planning permission for the use of the extension/property in question as a separate dwelling.
2. Occupiers of a converted or newly constructed outbuilding, for which a separate Council Tax is paid to the main/host property, will be entitled to receive waste and recycling facilities and collections on request. This is irrespective of whether or not they have the correct planning permission for the use of the outbuilding/property in question as a separate dwelling.
3. The provision of waste and recycling services in the circumstances set out above provides no material planning advantage in the event that any attempt is made to create a separate dwelling. All such cases will be considered on their planning merits.
4. All other Policies shall remain applicable.

5. The council does offer a concession to the policy of boundary collection. Collection vehicles can enter private roads including car parks or courtyards to access a bin compound for waste collection purposes once (written preferably) permission has been granted by the owners or managing agents. This will be on the condition that the council will not be liable in any way for wear and tear or damage to the road whatsoever.