

7. Exception Policy



The purpose of this policy is to ensure compliance with Essex Joint Municipal Waste Management Strategy

The previous policies set out the core arrangements for the waste service and the exemptions to those policies. However, it is recognised that there may be circumstances where special arrangements or changes to the core collection arrangements are required.

General

Assisted collections will be made available to residents who, upon assessment, are deemed to be unable to use the core waste collection services without assistance from the Council or its contractor. Each case will be treated on its merits. Examples of issues requiring assisted collections include:

- disability
- age
- illness or infirmity (may require temporary arrangements)

Residual waste collection

(1) Any request received for a larger wheelie bin will be assessed against the following criteria:

- the size of the household
- the ages of any children in the household and whether any are in nappies
- whether **full use** is being made of the recycling services available.
- whether there are any medical factors affecting the amount of residual waste produced

(2) The Council reserves the right to review any grant of a larger wheelie bin and to replace it with the standard 180 litre wheelie bin should it be considered that household circumstances have changed

(3) All requests for a smaller wheelie bin will be granted

Food and garden waste recycling service

(1) The collection of garden waste is a chargeable service. The Council will collect, **free of charge**, any garden waste contained within the standard 180 litre wheelie bin provided for the food and garden recycling service.

(2) All requests for a smaller wheelie bin will be granted

(3) *Following an assessment by officers a second 180 litre food and garden waste wheelie bin will be provided upon request. The assessment will take into account factors including the following (this list is not exhaustive):*

- *whether the resident is able to, and is, making full use of all available options to compost or otherwise manage the amount of garden waste being produced*
- *whether the amount of food waste being recycled is such as to compromise the capacity available for garden waste*
- *the size of the garden or gardens*
- *whether, in all cases other than where an assisted collection is being provided in accordance with this policy, the garden waste is being produced wholly through the activities of the resident and that no garden waste is being produced through the resident employing a commercial gardening contractor*

Exception Policy (Cont.)



(4) *The collection of the second food & garden wheelie bin will **initially** be **free of charge** but the Council reserves the right to review this position at any time and further reserves the right to introduce a charge for this additional collection service*

(5) if a resident chooses to opt out of the garden waste collection service, they will be able to do so and a second wheelie bin **will not** be provided.

(6) where a resident has opted out of the garden waste element of the service, they **will be required** to participate in the food waste recycling service and will be provided with a kitchen and kerbside caddy.