

8. Replacement containers



The purpose of this policy is to ensure compliance with Essex Joint Municipal Waste Management Strategy through ensuring that the correct containers are used and through residents being aware of their and the Council's differing responsibilities for replacing lost, damaged or stolen containers.

This policy does not apply to wheeled containers provided at flats and similar communal buildings.

- (1) All containers (wheelie bins, blue boxes, kitchen and kerbside caddies) remain the property of Epping Forest District Council and may not be removed from the property. Residents are entrusted to keep and maintain the containers in a safe, clean and tidy condition.
- (2) With respect to the replacement of containers, whilst each individual case will be considered on its merits and subject to investigation by a Waste Management Officer, the following general criteria will be applied:
 - (a) where a container has been damaged or lost by the actions or inactions of the householder, the Council will provide a replacement container subject to the householder meeting the replacement cost of the container and its delivery to the householder;
 - (b) where a container has been damaged as a result of mishandling or misuse by the refuse operatives or through the collection vehicle itself, the Council will provide a replacement container free of charge to the householder, other than where the damage or loss arises through the householder having placed prohibited waste in the container where (2)(a) above will apply;
 - (c) where a wheelie bin or kerbside caddy has been reported as stolen, the Council will provide a replacement provided that:
 - (i) the bin or kerbside caddy was not placed out for collection more than 12 hours ahead of the allotted time for collection;
 - (ii) the bin or kerbside caddy was appropriately stored within the boundaries of the property; and
 - (iii) no replacement wheelie bin or kerbside caddy has been provided on the grounds of theft in the three years preceding.
 - (d) containers which require replacement in any other circumstances than in 2(a) to 2(c) above shall be the responsibility of the householder and will only be replaced by the Council if the householder meets the cost of replacement and delivery.