

Chief Executive
 (Head of Paid Service)
Returning Officer/Registration Officer
 Glen Chipp – 01992 564080

Director of Resources
S.151 Officer/Chief Financial Officer
 Bob Palmer
 01992 564279

Director of Governance
Monitoring Officer/Solicitor to Council
 Colleen O'Boyle
 01992 564475

Director of Neighbourhoods
Deputy Chief Executive
Overview & Scrutiny Lead
 Derek Macnab
 01992 564050

Director of Communities
 Alan Hall
 01992 564004

Assistant Director Human Resources
 Paula Maginnis
 01992 564536

Assistant Director Benefits
 Janet Twinn
 01992 564215

Assistant Director Revenues
 Rob Pavey
 01992 564211

Assistant Director Accountancy
 Peter Maddock
 01992 564602

Assistant Director ICT & Facilities Mgt
 David Newton
 01992 564580

Assistant Director Governance & Performance Mgt
 Simon Hill
 01992 564249

Assistant Director Legal Services
 Alison Mitchell
 01992 564017

Assistant Director Dev. Mgt
 Nigel Richardson
 01992 564110

Chief Internal Auditor
 Brian Bassington
 01992 564446

Assistant Director Neighbourhood Services
 Jim Nolan
 01992 564083

Assistant Director Technical Services
 Gasim Durani
 01992 564085

Asst. Director Forward Planning & Economic Development
 Polyxandra Kassarada
 01992 564119

Assistant Director Housing Property
 Paul Pledger
 01992 564248

Assistant Director Housing Operations
 Roger Wilson
 01992 564419

Assistant Director Private Sector Housing & Communities Support
 Lynsday Swan
 01992 563600

Assistant Director Community Services & Safety
 Julie Chandler
 01992 564214

HR
 Payroll
 Health & Safety
 Admin & Secretarial
 Reprographics

Housing Benefits
 Local Council
 Tax Support
 Welfare Reform
 Discretionary
 Overpayment
 Recovery

Council Tax
 Non-Domestic Rates
 Debt Recovery
 Priority Insp.
 Cashiers and Income Collection

Treasury Mgt
 Accountancy
 Insurance
 Procurement
 Building Services

ICT
 Telecommunications
 Facilities Mgt
 Building Services

Performance Mgt
 Data Protection
 Equalities
 Civic & Member Services
 Elections/Electoral Register
 PR & Marketing/Information
 Democratic Services

Legal Services
 LLC
 Compliments & Complaints

Development
 Planning
 Enforcement
 Contaminated Land Applications
 Tree Preservation & Landscape
 Built Heritage

Internal Audit
 Corporate Fraud Investigation

Leisure Mgt
 Environ. Health
 Neighbourhoods
 Public Health & Wellbeing
 Emergency Planning
 Licensing
 NWA Operations

Waste Mgt.
 Car Parking
 Land Drainage
 Flood Alleviation
 Highways Gen.
 Grounds/Mince
 Countryside
 Contaminated Land
 Partnership
 Estates and Valuation
 Fleet Operations

Environmental
 Co-ordinator
 Planning Policy
 Transport
 Economic Dev
 Town Centre
 Partnerships
 Local Strategic
 Partnership
 Valuation

Housing Repairs & Maintenance
 Architecture
 Housing Building
 Maintenance
 etc.)

Housing Landlord functions (housing management, sheltered housing etc.)
 Housing Options

Private Sector Housing
 Disabled Adapt.
 Housing Resources
 Park Homes
 Policy & Grants

Safer Communities
 Community Dev.
 Arts Day
 Sports Day
 Museum Services
 Young People
 Youth Council
 Safeguarding

Chris Pasternfield
 Economic Development
 & Estates & Valuation
 For 1 year until March 2015
 01992 564124

Anna Cronin
 (Forward Planning)
 Until Sept 2014
 01992 564119