

Report to the Cabinet

Report reference: C-040-2017/18
Date of meeting: 1 February 2018



Portfolio: Leader of Council
Subject: Transformation Programme –November 2017 Highlight Report
Responsible Officer: David Bailey (01992 564105).
Democratic Services: Gary Woodhall (01992 564470).

Recommendations/Decisions Required:

(1) That the Cabinet note the progress of Projects and Programmes for November 2017, alongside planned actions for December 2017.

Executive Summary:

Regular highlight reports on the progress of the Transformation Programme are presented to the Cabinet. This is the highlight report for November 2017 and covers progress for all chartered projects of Medium and High Risk Potential, as well as key aspects of the Transformation Programme.

Overall, progress indicators for 'cost' and 'benefits' were Green for this period. The status indicator for 'time' is reported as Amber to highlight that 1 action (from a total of 88) is overdue on its deadline, when compared with planned timelines. Project and Programme Managers have actions in place to deal with any potential negative effects. Progress will be kept under review and it is anticipated that the status of the majority of these items will return to Green in the next report.

Reasons for Proposed Decisions:

To inform Cabinet of progress on the Transformation Programme, including workstreams, programmes and projects.

Other Options for Action:

No other options are available. Failure to monitor and review progress of the Transformation Programme and to consider corrective action where necessary, could have negative implications for the Council's reputation, and may mean the opportunities for improvement were lost.

Report:

1. This is the November 2017 Highlight Report for the Transformation Programme. The format of the report has evolved in order to remain an effective tool for highlighting progress, slippage and remedial actions being taken.
2. The report covers progress for the 43 chartered 'live' projects with Medium or High

Risk Potential, as well as progress on key aspects of the Transformation Programme.

3. The Cabinet is requested to review progress for November 2017, alongside actions scheduled for the next period and any remedial actions being undertaken.

4. The highlight report uses the RAG rating, based on Red, Amber and Green colours used in a traffic light system. The definitions of the RAG ratings are:

| <i>Light</i> | <i>Definition</i> | <i>Action</i> |
|--------------|---|--|
| Red | <p>There are significant issues with the project, programme or workstream.</p> <p>The project requires corrective action to meet business objectives. The issue cannot be handled solely by the project manager or project team.</p> <p>One or more aspects of project viability – time, cost, scope – exceed tolerances set by the Transformation Programme Board.</p> | <p>The matter should be escalated to the project sponsor and Transformation Programme Board immediately.</p> |
| Amber | <p>A problem has a negative effect on project performance but can be dealt with by the project manager or project delivery team.</p> <p>Action is taken to resolve the problem or a decision made to watch the situation.</p> <p>One or more aspect of project viability – time, cost, scope – is at risk. However, the deviation from plan is within tolerances assigned to the project manager.</p> | <p>The Transformation Programme Board should be notified using a progress report or scheduled briefing with the sponsor.</p> |
| Green | <p>The project is performing to plan.</p> <p>All aspects of project viability are within tolerance. However, the project may be late or forecast to overspend (within tolerance).</p> | <p>No action needed.</p> |

5. Overall, progress indicators for ‘cost’ and ‘benefits’ were Green for this period. The status indicator for ‘time’ is reported as Amber to highlight that 1 action (from a total of 88) is overdue when compared with planned timelines.

6. Project and Programme Managers have actions in place to deal with any potential negative effects. The deviation from plans for the majority is within tolerances, most often within one calendar month. It is anticipated that the status of the majority of these items will return to Green by the end of the next period and progress will be kept under review.

7. Appendix 1 contains the highlight report for November 2017. Any project closures are also noted.

Resource Implications:

Resource requirements for actions to achieve specific outcomes or benefits will have been identified by the Transformation Programme Board and reflected in the budget for the year.

Legal and Governance Implications:

There are no legal or governance implications arising from the recommendations of this report. Relevant implications arising from actions to achieve specific outcomes or benefits will have been identified by the Transformation Programme Board.

Safer, Cleaner and Greener Implications:

There are no implications arising from the recommendations of this report in respect of the Council's commitment to the Climate Local Agreement, the corporate Safer, Cleaner and Greener initiative, or any crime and disorder issues within the district. Relevant implications arising from actions to achieve specific projects will have been identified by the Transformation Programme Board.

Consultation Undertaken:

Progress has been reviewed by the Transformation Programme Board.

Background Papers:

Progress submissions and relevant supporting documentation is held by the Programme Management Office (PMO).

Risk Management:

There are no risk management issues arising from the recommendations of this report. Relevant issues arising from actions to achieve specific projects will have been identified by the Transformation Programme Board.

Equality Analysis

The Equality Act 2010 requires that the Public Sector Equality Duty is actively applied in decision-making. This means that the equality information provided to accompany this report is essential reading for all members involved in the consideration of this report. The equality information is provided as an Appendix to this report.

Appendix 1

Transformation Programme Highlight Report

| <i>Report</i> | <i>Period</i> |
|---------------|----------------------|
| 23 | November 2017 |

Approval

| | | | |
|--|--------------------------------|-------------|------------|
| <i>Approved for submission to the Cabinet (Sponsoring Group), given by</i> | Transformation Programme Board | <i>Date</i> | 18.12.2017 |
|--|--------------------------------|-------------|------------|

Distribution list

| <i>Name</i> | <i>Job title</i> | <i>Directorate / Department</i> | <i>Organisation</i> |
|-------------|--------------------------------|---------------------------------|---------------------|
| Membership | Transformation Programme Board | - | EFDC |

Overall transformation programme progress and status

| | <i>RAG status</i> | | <i>Comment on overall progress and status and recommended actions</i> |
|-----------------------------|--------------------|--------------------|---|
| | <i>This period</i> | <i>Last period</i> | |
| Time | Amber | Red | 1 action is overdue out of a total of 88 actions |
| Cost | Green | Green | |
| Delivery / outcome / output | Green | Green | |
| Benefits | Green | Green | |

Accountabilities and information flow: Project closures

| <i>Workstream / Project</i> | <i>Progress to report</i> | <i>Actions for next period</i> | <i>Due</i> | <i>Owner</i> |
|-------------------------------|----------------------------|--------------------------------|------------|------------------------|
| P108 Shared Services Review | Project closed 15-Nov-2017 | N/A | - | Chief Executive |
| P117 Building Control Profile | Project closed 15-Nov-2017 | N/A | - | Director of Governance |
| P122 Information Management | Project closed 15-Nov-2017 | N/A | - | Director of Governance |

Highlight: Overdue actions for this period and remedial actions for the next period

| <i>Key Benefit</i> | <i>Actions Overdue</i> | <i>Planned Date</i> | <i>Remedial Actions</i> | <i>Due Date</i> | <i>Owner</i> |
|---|--------------------------------|---------------------|--|-----------------|--|
| Workstream 3 – Resources, Accommodation and Technology | | | | | |
| P141 Business Continuity Plan Template | | | | | |
| Meet the requirements of the Civil Contingencies Act 2004 Provide assurance to the public, staff, Members and partners that critical services will continue to operate | Delivery of an agreed template | 30-Nov-2017 | Transformation Programme lead to liaise with project manager to provide an update to this action | 30-Dec-2017 | Derek Macnab, Director of Neighbourhoods Jim Nolan, Assistant Director - Environment & Neighbourhoods |

Document control

| <i>Version</i> | <i>Date</i> | <i>Status (draft, approved)</i> | <i>Author</i> | <i>Change description</i> |
|----------------|-------------|---------------------------------|---|---------------------------|
| 1.0 | 18.12.2017 | November draft | Gareth Nicholas, Senior Project Improvement Officer | Draft and Report |
| 2.0 | | November draft | David Bailey, Head of Transformation | Amends |

*** End of Report ***